

## PTT LUBRICANTS, CAFÉ AMAZON SHOWCASED AT FRANCHISE EXPO 2023



PTT Lubricants products and drinks of Café Amazon were highlighted at the Franchise Asia Expo 2023, dubbed as the world's largest franchise show. Together with over 1,000 other brands operating in the country, PTT Lubricants and Café Amazon successfully showcased their products to thousands of visitors who flocked to the sprawling SMX Convention Center at the SM Mall of Asia Complex in Pasay City last October 27-29, 2023. Majority of those who visited the franchise show were entrepreneurs and investors looking for business prospects. PTT Philippines Corporation President & CEO Khun Sukanya Seriyothin was joined by Thai Ambassador to the Philippines, His Excellency Tull Traisorat, in formally opening the booths of PTT Lubricants and Café Amazon. Marketing Director Athiwat Rattanakorn, CFO Supinya Thunyapol and Corporate Support Director Paul Senador were also present during the event. Apart from showcasing their products, PTT Lubricants and Café Amazon also discussed their respective business models to would-be investors who visited their booths. The three-day event yielded a number of would-be investors who expressed their interest in the brands.

In keeping with ISO standards:

### PTT PH HOLDS ANOTHER MANAGEMENT REVIEW



Managers and key officers of PTT Philippines recently apprised PTT Philippines Corporation President & CEO Khun Sukanya Seriyothin on the status of their respective systems as part of measuring the effectiveness of the company's quality management system. Non-compliance reports were given emphasis in the assessment to ensure the immediate resolve and to have the systems remain focused on the direction of the business. Economic outlook was also briefly discussed to provide a broader perspective on factors that affects the global business climate and the local operations. Management review is one of the requirements in the ISO standards to ensure not only the business direction but also its continual improvement.

# Department Initiatives in the Offing

Programs and other business-related activities, including process improvements, are expected to be seen in the coming months as various Departments offered to introduce initiatives that will help boost the business operations on the heels of the three-year pandemic and generally, as part of the continual improvement efforts of PTT Philippines. Following the challenge posed by PTT Philippines Corporation President & CEO Khun Sukanya Seriyothin, various short- and long-term programs have been identified by all Departments during the recent presentation facilitated by Corporate Communications Manager Jonah Angeles. Ms. Seriyothin has expressed her appreciation to the efforts and commitments set by all Departments as she looks forward to seeing them implemented at least in the next 12 months.



## Abucay, Bani stations personnel trainings completed



The Retail Academy has completed its series of trainings during the month of October for personnel of PTT Stations in Abucay, Bataan and Bani in Alaminos, Pangasinan. In his report to Academy Manager Jonathan Espino, Trainer Jorge Godoy said that Forecourt Modules, Authorized Receiver, Product Unloading, and Station Commissioning were conducted in both stations in preparation for their respective openings. The Abucay training was conducted last October 2-6, 2023 and was followed by the October 16-20, 2023 sessions in Bani station. Espino said the continuing training program in all PTT stations prior and during their operations was part of PTT Philippines' commitment to its partners and customers to ensure the delivery of quality products and services.



### NOVEMBER 2023

- 15 PTT Paaral Program  
San Nicolas Elementary School  
Masantol, Pampanga
- 19 Cafe Amazon Shop Global, Help Local  
2023 International Bazaar  
PICC Forum 2 & 3, PICC Complex, Pasay City

## QSHE holds firetruck operations refresher



In preparation for the upcoming fire drill at Cubi Aviation and as part of the safety and health program of PTT Philippines, the QSHE Team has conducted the Familiarization Training on New Fire Truck at the PTT Cubi Aviation. The exercise was a regular training for PTT in compliance with the government's Occupational Health and Safety Standards, according to QSHE Assistant Manager Jose Solomon. "We allow our personnel to familiarize with the firetruck operations so that in time of emergencies, they could help and respond immediately," he said. Apart from QSHE Team, the PTT Cubi Aviation Department also participated together with DEM and Amike Security.

## PTT Webinar Series: Updates on SSS program



In its continuing webinar series, the HR Department has made an update on Government Mandated Benefits, this time on Social Security System (SSS). HR's April Amer said the webinar that was conducted last October 5, 2023 focused on yearly update on SSS benefits. "Our objective was to provide comprehensive and accurate information about any changes, enhancements, or developments in the SSS benefits program," she said. About 104 employees joined the webinar via Microsoft Teams. SSS Senior Analyst for the Luzon Large Account Department Diether Mike Balajadia served as resource person. Corporate Support Director Paul Senador, meanwhile, said with the webinar "everyone is now more aware about the SSS program, particularly their benefits like loans, pensions, as well as proper delegation and updating of dependents."